

Re: 3/30/20 – The Filter Shop update on the coronavirus

We are providing some follow up information as it pertains to the coronavirus (COVID-19) and its relationship to filtration. We believe our customer base can make informed decisions with what trends we are seeing.

GENERAL:

- Viruses are small (~.1-.2 um), but generally transmit in the air on particles between .3 – 1.0 um in size.

| Rating | Particle Removal in Microns | | | | |
|---------|-----------------------------|-----------|------------|--|--|
| | 0.3 - 1.0 | 1.0 - 3.0 | 3.0 - 10.0 | | |
| MERV 8 | N/A | N/A | 70% | | |
| MERV 13 | <75% | 90% | 90% | | |
| MERV 14 | 75% - 85% | 90% | 90% | | |
| MERV 16 | 95% | 95% | 95% | | |
| HEPA | 99.97% @ 0.3um | | | | |

| Size | Typical Initial Resistance ("wg) @ 500FPM | | | | | |
|-------------------|---|---------|---------|---------|-----------|--|
| | MERV 8 | MERV 13 | MERV 14 | MERV 16 | HEPA | |
| 24x24x2 HC Pleat | 0.3 | 0.4 | х | x | x | |
| 24x24x2 MiniPleat | 0.25 | 0.4 | 0.4 | 0.9 | x | |
| 24x24x4 MiniPleat | 0.25 | 0.35 | 0.35 | 0.75 | х | |
| 24x24x12 | х | 0.3 | 0.35 | 0.60 | x | |
| НЕРА | х | x | x | x | 0.8 - 1.5 | |

HEALTHCARE

- Healthcare customers are using MERV 14-16 and HEPA filtration
- The Filter Shop recommends HEPA filtration in all return air applications in areas where coronavirus is potentially present or high-risk individuals are present.
- We have ramped up our HEPA filtration and MERV 14 filtration inventory to try and meet current demands. Lead-times have been extended and We are doing our best to stay in front of demands.
- UV-C (Ultraviolet) is also being considered by many customers. (Call for update)

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- Where Single Stage Filtration options exist, customers are moving to MERV 13 pleated filters and MERV 14 MiniPleats. We are ramping up inventory in these areas.
- UV-C (Ultraviolet) is also being considered by many customers. (Call for update)
- We are making all custom size filters in house and can deliver quickly (1", 2", 4" MERV 8 13 pleated filters)
- Where 2-Stage Filtration exists, customers are using MERV 14-16.

DELIVERY and WILL-CALL

- We are performing daily deliveries to all our customers. Demand is up significantly. To date, we are maintaining a 99% 24-hour delivery goal.
- Will-call is open. Please call in all orders and proceed to our overhead door for pick up.
- We are temporarily suspending any returns of product.